

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	2	("7016936").PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/07/16 12:33
S1	12	((("20020059283") or ("20040264670") or ("1154627")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 10:49
S2	50	(US-20070083418-\$ or US-20070100679-\$ or US- 20070239515-\$ or US- 20050091156-\$ or US- 20040006506-\$ or US- 20030220901-\$ or US- 20040249650-\$ or US- 20030088545-\$ or US- 20070094230-\$ or US- 20070106638-\$ or US- 20070106639-\$ or US- 20070118504-\$ or US- 20070208697-\$ or US- 20070214145-\$ or US- 20070299813-\$ or US- 20080021881-\$ or US- 20030229884-\$ or US- 20060262922-\$ or US- 20070038499-\$ or US- 20020087385-\$ or US- 20040083479-\$ or US- 20070038500-\$ or US- 20070061421-\$ or US- 20050002502-\$ or US- 20020072921-\$ or US- 20040225549-\$).did. or (US-20030074342-\$).did. or (US-6292830-\$ or US- 6014647-\$ or US- 6389402-\$ or US- 6385646-\$ or US- 6711565-\$ or US- 6728702-\$ or US- 6763351-\$ or US- 6782383-\$ or US- 7213013-\$ or US- 7233937-\$ or US- 7293014-\$ or US- 7353182-\$ or US-	US-PGPUB; USPAT	OR	OFF	2008/06/30 11:09

		6138139-\$ or US- 6108711-\$ or US- 6345305-\$ or US- 7200563-\$ or US- 6230197-\$ or US- 6697858-\$ or US- 7013263-\$ or US- 6724887-\$ or US- 7308414-\$ or US- 6047261-\$ or US- 6886037-\$).did.				
S3	50	(US-20070083418-\$ or US-20030156706-\$ or US-20040001616-\$ or US-20040015417-\$ or US-20040103017-\$ or US-20040198887-\$ or US-20040230503-\$ or US-20050015286-\$ or US-20050086290-\$ or US-20050151489-\$ or US-20050193055-\$ or US-20060060647-\$ or US-20060262919-\$ or US-20070026368-\$ or US-20070083425-\$ or US-20080040196-\$ or US-20050172666-\$ or US-20010034673-\$ or US-20030156133-\$ or US-20040230438-\$ or US-20050081188-\$ or US-20070143127-\$ or US-20070213050-\$ or US-20070213075-\$ or US-20070226159-\$ or US-20070263838-\$).did. or (US-20030118635-\$ or US-20040196455-\$ or US-20060039533-\$).did. or (US-4852149-\$ or US-5046088-\$ or US-5959869-\$ or US-6295551-\$ or US-6493695-\$ or US-6505773-\$ or US-6510350-\$ or US-6741699-\$ or US-6914975-\$ or US-5086460-\$ or US-7191229-\$ or US-5999610-\$ or US-6917972-\$ or US-7117193-\$ or US-5954911-\$ or US-6283761-\$ or US-	US-PGPUB; USPAT	OR	OFF	2008/06/30 11:09

		6951821-\$ or US-7262842-\$ or US-3561566-\$ or US-4114027-\$ or US-4195751-\$).did.				
S4	99	S2 or S3	US-PGPUB; USPAT	OR	OFF	2008/06/30 11:13
S5	10	((("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 11:23
S6	12	((("5541835") or ("5892900") or ("5822744") or ("5907800") or ("5704017") or ("5309355")).PN.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 11:40
S7	5404	customer with interaction	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 11:57
S8	14296	predict\$ with behavior	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 11:57
S9	18	S7 same S8	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 11:58
S10	5	S7 same S8	USPAT; EPO; JPO	OR	OFF	2008/06/30 11:58
S11	486	predict\$ with (customer and behavior)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 12:06
S12	75	S7 and S11	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 12:07
S13	61959	"705".clas.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 12:08

S14	46	S12 and S13	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 12:08
S15	1	("20020138316").PN.	US-PGPUB; USPAT	OR	OFF	2008/06/30 12:42
S16	28	S14 and (communicat\$ with interact\$)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/06/30 13:03
S17	1	("20070083418").PN.	US-PGPUB; USPAT	OR	OFF	2008/06/30 14:34

7/16/2008 2:23:46 PM

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Customer Interactions.wsp